



LIMITED LIFETIME WARRANTY

What This Warranty Covers

Signature Stone Bath Systems warrants that Signature Stone products shall be free from manufacturing defects for the life of the product. This warranty applies to Signature Stone products that have been installed by a Signature Stone factory-trained dealer in accordance with Signature Stone Bath Systems installation instructions, as recommended, and not damaged due to misuse, abuse or improper installation. This warranty will remain in force only for the original purchaser and original installation of these products in residential indoor applications.

What This Warranty Does Not Cover

Damage caused during shipping, whether noted at the time of receipt or not, or by improper unloading, moving or other form of handling of the products. Damage caused by improper cleaning or by the use of cleaning products not recommended by Signature Stone Bath Systems. Changes made to the product by professional tradesmen or fabricators, or damage caused through fabrication or installation error. Variation in color that is inherent in the several Signature Stone patterns, or slight differences in tone from one batch to another. Costs associated with installation or removal of Signature Stone products. This warranty does not apply to Signature Stone materials installed by anyone except a factory-trained dealer.

What Design Imaging Will Do

If the Signature Stone product covered by this warranty is found by Signature Stone Bath Systems or one of its authorized representatives to be defective in materials or workmanship, Signature Stone Bath Systems will repair, or, at its option, exchange the product for a similar part or model. Signature Stone Bath Systems' option to repair or exchange Signature Stone material under this warranty does not cover any labor or other costs of removal or installation, nor shall Signature Stone be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product.

Cleaning and Maintenance

Care and maintenance of your Signature Stone surround is easy using common household cleaners. Clean with a soft sponge or cloth, and mild non-abrasive cleaners. Often, warm soapy water and a sponge will be adequate for regular maintenance. Signature Stone has no grout lines to clean, and is non-porous, so sealing is never required.

Recommended Cleaners

- ✓ Fantastik
- ✓ Windex
- ✓ Tilex spray
- ✓ 409 spray
- ✓ Lime-A-Way spray
- ✓ Fabuloso
- ✓ Green Works
- ✓ Spic and Span spray
- ✓ Pine-Sol
- ✓ Simple Green
- ✓ Bleach

DO NOT Use

- ✗ Abrasive or gritty cleaners
- ✗ Scotch-Brite pads
- ✗ Magic Eraser
- ✗ Comet Powder or Soft Cleanser
- ✗ Strong solvents (thinners, acetone, MEK)

Avoid these cleaners, which may damage or dull the glossy surface of Signature Stone. Use of these agents will also void the Signature Stone warranty.



Limited Labor Warranty

Joyce Americas Factory Direct Home Improvement Company expressly warrants to the purchaser that it will repair any defects in material or workmanship, which defects appear within two years from installation date for a period of two years from original installation date. This warranty does not cover any actual materials or products. All products carry their own manufacturer's warranties if applicable.

All claims under this limited warranty shall be sent to Joyce Factory Direct, 1125 Berea Industrial Parkway, Berea, Ohio 44017-9914 Attention "Service Department".

Joyce Factory Direct reserves the right to inspect and examine any claims prior to servicing or replacement. In no event shall Joyce Factory Direct be liable to any special, incidental, or consequential damages resulting from misuse or modification of any product(s) or damages from existing conditions or other sources. Any labor repairs requested after two years from original installation date will be subject to the service rates current at that time.